



Leicester
City Council

Minutes of the Meeting of the
OVERVIEW AND SCRUTINY MANAGEMENT BOARD

Held: THURSDAY, 4 DECEMBER 2008 at 5.30pm

P R E S E N T :

Councillor Mugglestone – Chair
Councillor Westley – Vice-Chair

Councillor Bajaj (for Cllr J Blackmore)	Councillor Corrall
Councillor Follett	Councillor Hall
Councillor Joshi	Councillor Naylor
Councillor Russell	Councillor Suleman

Co-opted Members

Canon Peter Taylor – Church of England Diocese

Standing Invitees

Rebecca Barrow

Youth Representative

Councillor Russell submitted a report that presented the findings of the Task Group review of the star trak real time bus timetable information system in Leicester.

Councillor Russell introduced the report and explained that a number of short, medium and long-term recommendations had been formulated as part of the findings of the review. It was hoped that these recommendations would help to improve the current star trak system.

Councillor Russell explained that significant improvements to the system were unlikely to be made unless the bus companies became more cooperative. Furthermore, it was stated that the most likely way of achieving such cooperation was if central government intervened to allow companies to hold greater accountability. As part of the review, Members heard that officers from the main bus companies in the city did attend meetings of the Task Group.

Members of the Board thanked Councillor Russell for completing the review and were generally frustrated with the systematic problems with the system and the lack of attention given by the bus companies to customer complaints.

An officer from the Regeneration and Culture Department explained that the recent problems with the system were due to problems on buses rather than the star trak display points.

Councillor Russell thanked all officers and partner agencies who had contributed to the work of the review.

RESOLVED:

That the recommendations set out in paragraph 2 of the report be endorsed.